

To our business partners

Amstetten, 10th of April 2020

consequences of the COVID-19-pandemic

Dear Sir or Madam,

due to the current COVID -19 pandemic, daily life and business processes will continue to be significantly affected. The effects of the global crisis are being felt in the manufacture, assembly, sale and delivery of products and services around the world. Extended delays are unfortunately unavoidable and unforeseeable.

ertex solar continues to work to minimize the disruptive effects of this pandemic. Due to current events beyond our control, we must hereby notify you of this force majeure event. The liability of ertex solar for losses, damages and costs in connection with delays or non-fulfilment by COVID-19 is expressly excluded.

Due to our dependence on suppliers and the precautions we have taken to protect our employees, we must inform you that most of our production processes take much longer than planned. All contract deadlines / execution dates are non-binding and are subject to the unrestricted availability of the resources required for order processing.

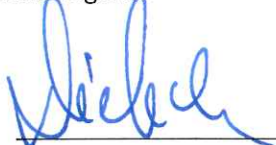
In the event of disturbances related to COVID-19, for example due to government orders, health restrictions, etc. our delivery times and deadlines shall be postponed by a reasonable period of time. In the event of knowledge of disruptions, the contractor shall inform the client and, if possible due to the circumstances, the extent of the delay.

The prices quoted in our offers and/or order confirmations are in any case subject to change; they are based on the prime costs at the time of the offer. Should the prime costs increase after the offer has been made, we reserve the right to adjust our prices accordingly. If there are any delays in the construction process of your project, please let us know so that we can work with you to meet your requirements as much as possible.

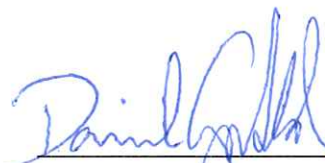
Depending on how the crisis develops, we may need to take additional measures. We will of course inform you of this in advance.

In these difficult times, it's all about working together - in this spirit, we thank you in advance for your understanding and look forward to a continued good business relationship. We wish you, your employees and your relatives all the best and above all health for the next days and weeks!

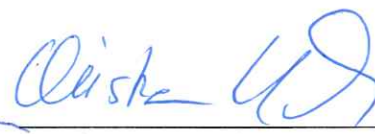
Best regards



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